



Various Consultation Services

Living Consultation Counters

Subject	Phone	Hours	Counter	Closed
General Consultation	General Affairs and Regional Promotion Division, General Consultation Counter Kita Ward ☎086-803-1658 Naka Ward ☎086-901-1603 Higashi Ward ☎086-944-5091 Minami Ward ☎086-902-3503	8:30 AM-5:15 PM	General Affairs and Regional Promotion Division at each ward office	<ul style="list-style-type: none"> •Weekends •National holidays •Year-end and New Year's holidays
Consumer	☎086-803-1109	9:00 AM-4:00 PM	Community Safety Division	
Traffic Accidents	☎086-803-1108	9:00 AM-12:00 PM 1:00 PM-4:00 PM		
Crime Victims	☎086-803-1238	8:30 AM-5:15 PM	Kita-ku Central Welfare Office	
Free Legal Consultation (reservation required)	For appointment ☎086-803-1000 (Every Wednesday from 9:00 AM) Public Relations and Public Hearing Division ☎086-803-1025	<General legal consultation> Every Wednesday and Thursday 1:30 PM-4:30 PM	Sankaku Okayama (2F Arksquare, 14-1, 3-chome, Omote-cho, Kita-ku)	<ul style="list-style-type: none"> •Obon holidays •National holidays •Year-end and New Year's holidays
General Consultation for Women ----- Single-parent family	Welfare Office in each ward	8:30 AM-5:00 PM	Welfare Office in each ward	<ul style="list-style-type: none"> •Weekends •National holidays •Year-end and New Year's holidays
DV (Domestic Violence) and Sexual Harassment	Counseling Hot Line ☎086-803-3366	10:00 AM-7:30 PM (Monday, Wednesday-Saturday) 10:00 AM-4:30 PM (Sunday and national holidays)	Gender Equality Division Counseling and Support Center (Spousal Violence Counseling and Support Center)	<ul style="list-style-type: none"> •Tuesdays (if a national holiday falls on a Tuesday, the next weekday is closed) •Year-end and New Year's holidays

Child Support and Visitation (visitation reservation required)	☎086-803-1221	Fourth Tuesday of every month 1:00 PM-5:00 PM	1F Health and Welfare Hall (Kita-ku Central Welfare Office)	
Fire Prevention	☎086-234-1199	8:30 AM-5:15 PM	Fire Prevention Division Fire Bureau	•Weekends •National holidays •Year-end and New Year's holidays
	Each fire station and each branch office	As needed	Fire stations, substation and branch offices	
Business	☎086-803-1325	8:30 AM-5:15 PM	Office for Promotion of Small Business Industry and Employment Promotion Division	•Weekends •National holidays •Year-end and New Year's holidays
Architecture	☎086-803-1444, 1445, 1446, 1447	8:30 AM-5:15 PM	Building Standards Division	•Weekends •National holidays •Year-end and New Year's holidays
Daily Life	☎0800-200-8730	8:30 AM-5:00 PM	Okayama City Yorisoj Livelihood Support Center KSB Hall 4 th floor, 3-1-18, Daiku, Kita-ku	•Weekends •National holidays •Year-end and New Year's holidays

Consultation for Foreign Citizens in Okayama City

◆ General Consultation Counter for Foreign Residents

You can consult with us on problems you may have in your life and administrative procedures at Okayama City Hall. Japanese who have foreign acquaintances can also use this service.



Place	Consultation Hours	Language	Contact
General Consultation Counter for Foreign Residents (1F Okayama City Hall)	Monday-Friday (except for national holidays and Dec. 29-Jan. 3) 9:00 AM - 4:00 PM	English Chinese Hangul Vietnamese	☎086-803-1128
International Affairs Division (2F Okayama City Hall)	Monday-Friday (except for national holidays and Dec. 29-Jan. 3) 9:00 AM - 12:00 PM/1:00 PM - 4:00 PM	English Chinese Hangul	☎086-803-1112
International Exchange Lounge (4F Nishigawa Ai Plaza) 10-16 Saiwai-cho, Kita-ku	Tuesday-Sunday (except for national holidays, the 2nd Sunday and Dec. 28-Jan. 4; if a national holiday falls on a Monday, the following Tuesday is turned into a holiday) Tue.-Fri. 10:00 AM - 8:00 PM Sat.&Sun. 10:00 AM - 6:00 PM		☎086-234-5882

※Note:

Please read the notifications from Okayama City to you. Especially make sure if the word "督促状 (Reminder of Overdue Payment)" is written on them. It means that you have not paid the money you owe. Please pay as soon as possible. In case you do not understand the contents of notifications, please visit the General Consultation Counter for Foreign Residents.